



## Françoise Emery

Françoise Emery is the Founder and Managing Director of Pole Star Consulting, a professional development and leadership organization, working with Executive Teams and Board Members of large International organisations. She draws on 30 years' business experience across a wide range of industries, as can be seen from her client list. Having worked in various parts of the world, she has an international perspective, which enables her to bring out the best from culturally diverse teams.

She started her career in the banking industry where she worked as an Investment Specialist with Lehman Brothers and Harrods Bank. Then she moved into business development, building and leading high performing teams across Europe, as a VP with Ried Thunberg & Co Inc working in partnership with Reuters, Bloomberg and Dow Jones. She went on to set up her own businesses which lead to major contracts, supplying her own brand products to the Tesco and Waitrose supermarket chains.

In 2001, she founded Pole Star Consulting, which has grown successfully based on trusted relationships and recommendations. Her assignments include working with senior teams in major international clients, and her portfolio now includes industries from Banking and Finance, through Retail and Food, IT and Pharmaceutical to Energy and High Technology and Government Organisation. (See client list)

Understanding the constant change in business environments and the considerable impact it has on the people is the driver and foundation of her business. She uses effective models to help individuals and teams work their way towards a clear and common vision. Françoise is a catalyst for change. She believes that Leadership and vision starts at the top and she challenges the existing mindsets, behaviours and strategies, seeking more cohesive and effective ways to work and grow the business. She has a natural talent for unlocking the potential of each individual to deliver and work as a team. The success of her work is reflected in the sample of testimonials shown and the benefits reach far beyond the work environment.

Françoise is French, bi-lingual, and was brought up in highly integrated, multi-cultural Mauritius, and lives in the UK. She has three grown-up children and also works with young people who have lost their ways in schools and helping them to connect with their potential. She holds a BSc (Hons) degree in Psychology. She is a qualified NLP Master Practitioner and Kinesiology Integrated Practitioner. She is a Member of the International Coach Federation (ICF) and is a qualified Toastmaster. She is passionate about learning, especially relating to organisation psychology and Emotional Intelligence and NLP.

*"Françoise has been instrumental in helping me to mould an international team that understands and respects each other culturally & professionally. Her work has changed their (national) mindset & behaviours into being more internationally focused. We have become more effective, motivated, and engagement has risen, demonstrated by significant increases in our service delivery to customers."* CIO FTSE 100 Company

*"...Françoise got me to see the core issues which were at the root of it all and provided the right level of support/challenge I needed to move on..."* Managing Director, Large Private Company

*"...She keeps you focused, she helps you get clarity and great results within a short period of time..."* CEO – take-over target FTSE 250 company

*"...Her business insight has helped me find practical ways to handle difficulties at work and with people."* Director designate – International FMCG

*"...Her challenges have taken me to a higher level of achievement..."* Marketing Director of FTSE 100 Bank

*"Françoise was very effective, supportive and encouraging- she struck with a number of points to really dig into my underlying views. She always explained her approach which encouraged me to go with it and get much greater benefit than I expected"* CIO of FTSE 100 Energy company

### Clients

B&Q	NATO	Kingfisher	Johnson & Johnson
British Gas	Castorama	CIO Connect	Boehringer Ing France
Tesco	SAP	Profitability	Royal Bank of Scotland